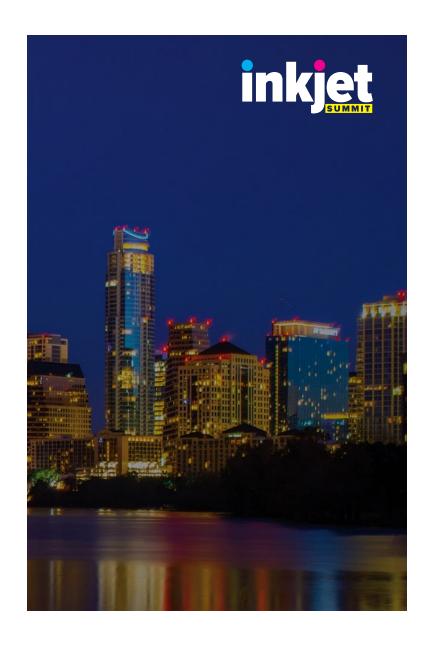
The Role of Inkjet Printing in Powering Industry 4.0 in Book Publishing



SPEAKING TODAY



Nathan Safran Vice President, Research NAPCO Media



Matt Baehr
Executive Director
Book Manufacturers Institute



Introduction



ABOUT NAPCO RESEARCH

- Division of NAPCO Media, parent company of Printing Impressions, In-Plant Impressions, Packaging Impressions and Wide-Format Impressions
- NAPCO Research surveys its highly engaged audiences to:
 - Produce Strategic Research
 - Identify Market Trends
 - Generate Insightful Research Studies
 - Develop Research-Based Thought Leadership Programs
 - Build Training Programs



NAPCO Research Clients





















Who is BMI?



- THE trade association focused on the manufacturing of the printed book
- Founded in 1933
- Represent both the manufacturing side as well as supplier side
- Mission: BMI supports book manufacturing leaders in their work to drive the promotion, efficiency, and growth of book markets for readers and educators in North America.



Agenda

- Book Publishing Trends
- Inkjet Research
- Conclusions



Trends

- Paper Market Questions
 - Capacity reduction shift to packaging
 - Input Prices Rising (pulp, transportation)
- Labor Challenges
- Transportation and Freight Challenges



Printer Closures and/or Bankruptcies

Printer Closures:

- Central Florida Press, Orlando, FL (2017)
- Quad/Graphics Waseca, MN (2017)
- Quad/Graphics Taunton, MA (2017)
- LSC Communications Long Prairie, MN (2018)
- Quad/Graphics Dallas, TX (2018)
- Edwards Brothers Malloy (2018)
- Pinnacle Press, Hayward CA (2018)
- Jones Printing, Chattanooga, TN (2018)
- T+J Graphic Arts, Redwood City, CA (2018)
- Ace Printing, San Rafael, CA (2018)
- Quad/Graphics Hazleton, PA (2018)
- Vanguard Printing, Ithaca, NY (2018)
- James E. McGirr, Plymouth, MA (2018)
- Bethany Printing Company, Bethany, MO (2018)
- Quad/Graphics Franklin, KY (Q1 2019)
- LSC Communications Lynchburg, VA (Q2 2019)
- McCormick Armstrong, Wichita, KS (Q1 2019)
- North American Communications, Duncansville, PA (Q2 2019)
- Torstar Corp, Hamilton, ON, Canada (Q3 2019)
- Amsterdam Printing & Litho, Amsterdam, NY (Q2 2019)
- Quad Midland, MI (Q3 2019)
- LSC Communications Torrance, CA (Q3 2019)
- Quad Shakopee, MN ((Q3 2019)

Printer Closures - Continued:

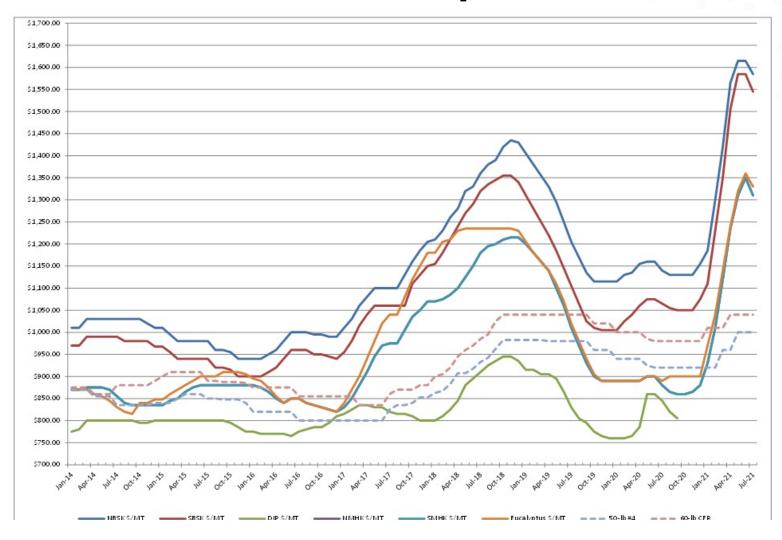
- Sentinel Printing, St. Cloud, MN (Q4 2019)
- LSC Communications National Pub, Philadelphia, PA (Q4 2019)
- Quad Riverside, CA, Portland, OR and Charlotte, NC (Q1 2020)
- Whitehall Printing Company, Naples, FL (Q1 2020)
- LSC Communications Strasburg, VA, Glasgow, KY and Mattoon, IL (Q3 2020)
- Sinclair Printing, Los Angeles, CA winds down operations (Q1 2020)
- Cenveo Cadmus, Richmond, VA (Q2 2020)
- Thoroughbred Printing, Lexington, KY (Q2 2020)
- Jostens, Visalia, CA (Q4 2020)
- RRD Hennegan, Florence, KY (Q3 2020)
- Arandell, Walton, KY (Q3 2020)
- LSC Communications Kendallville, IN (Q4 2020)
- Quad Oklahoma City (Q1 2021)
- LSC Spartanburg, SC (Q1 2021)
- RRD Lewisburg, PA (Q4, 2021)
- SCNG Anaheim, CA (Q1 2022)

Printer Bankruptcies:

- Boss Litho, Inc. City of Industry Chapter 11 Filing (2018)
- Cenveo, Inc. Chapter 11 Filing (2018)
- Medallion Press, Inc. Chapter 7 Filing (2018)
- Scheffer Printing, LLC Chapter 7 Filing (2020)
- LSC Communications Chapter 11 (2020)
- Arandell Chapter 11 (2020)



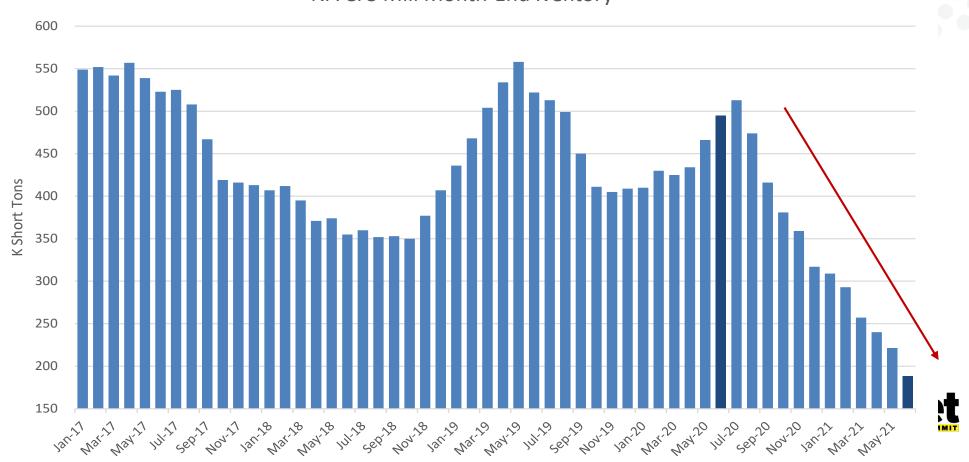
North American Pulp Prices





North American CFS Inventory

NA CFS Mill Month-End Iventory



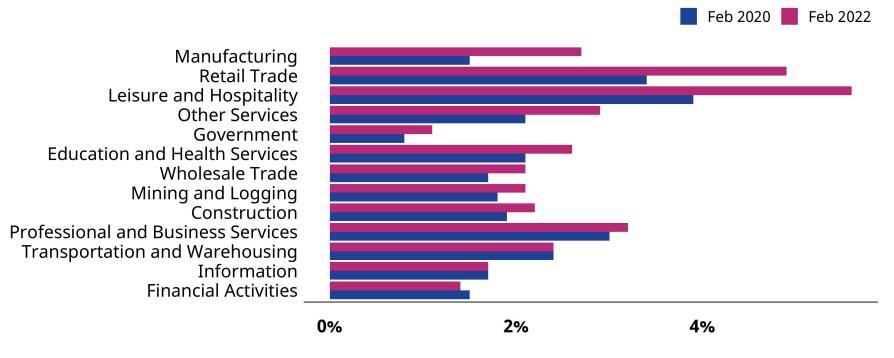
Labor Challenges

- Covid caused early retirement
 - Estimates of 1.2M+ over 55 that left the workforce
- Not enough in the workforce
 - BLS February #s show 6.3M unemployed, but 11.3M open jobs
- Workforce participation is still down
 - Proportion of adults 16 or older who are employed or looking for a job is at 62.3% (February) while it was 63.3% in Feb 2020.



Quits rate by industry sector

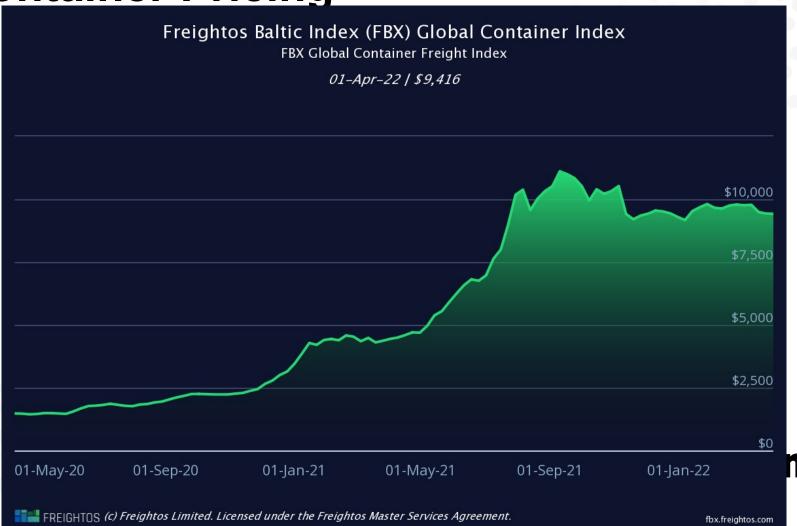
Quits rates, ordered by % chng since Feb 2020



Source: BLS

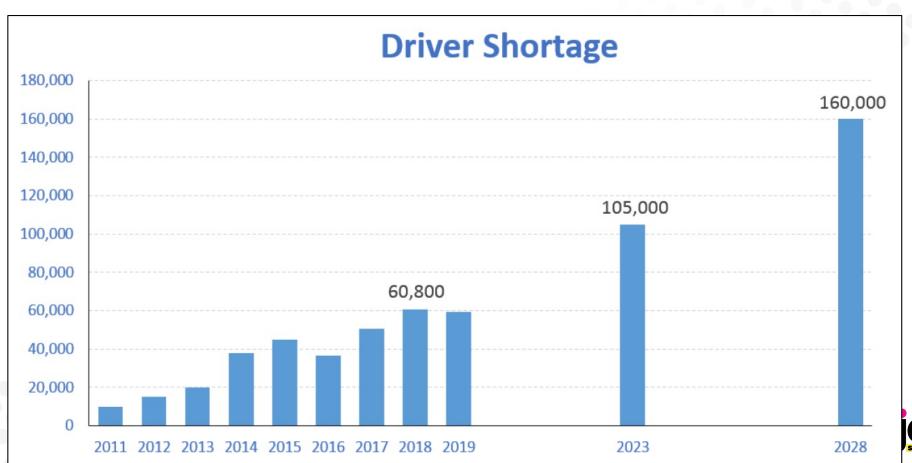


Container Pricing





Truck Driver Shortages Challenging Many Industries





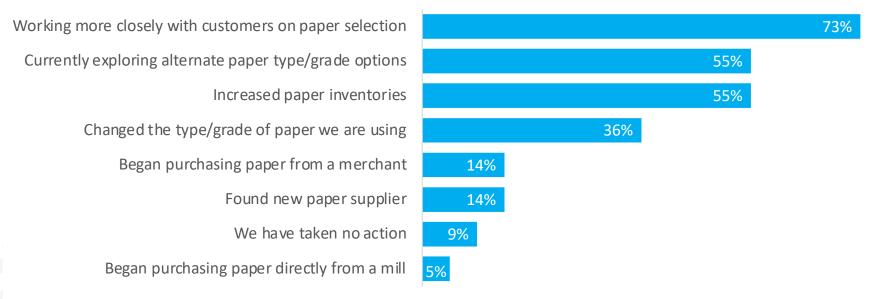
Connect with BMI

- www.bmibook.com
- Matt Baehr <u>mbaehr@bmibook.com</u>
- 386-986-4552
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Actions Book Printers are Taking in Response to Paper Supply Disruptions

Q. Which of the following actions have you taken in response to recent disruptions in paper supply and price increases?





Actions NAPCO Research Panel Members are Taking (1 of 3)

- Building inventory
 The most widely taken action, by far: "We are buying anything and everything we can it's that simple." Purchases are made in quantity "We are buying two times what we need twice as often" and early "We are buying paper at the client's interest stage and not waiting until the last details are set."
- Keeping clients informed
 The second most widely taken action includes presenting the facts, encouraging clients to plan jobs far in advance, and exploring substrate and production alternatives.

One SOI Panel member explains that "our sales team continually preaches prudence and long-range planning. Our marketing outreach is from a position of market leadership, telling the unvarnished facts before others, advising advance planning, providing realistic options, and communicating often."

Adjusting prices frequently
 We heard about "print estimates going out to customers being valid for 10 days,"
 increased markups on specialty stocks and materials, and price adjustments to
 compensate for the substantial increase in time devoted to procurement.

Actions NAPCO Research Panel Members are Taking (2 of 3)

Capitalizing on strong supplier relationships
 Many we surveyed identify this as their most effective defense against the crisis. They meet regularly with suppliers to discuss future material requirements and alternatives, expected price increases, allocation formulas, and everything else about current and expected supply-chain conditions

"We are taking advantage of a longstanding relationship with our vendors, and they have been there for us. I have always said that you need a solid relationship with your vendors as you need to have with your client. I have been criticized for this over the years and it is paying off now."

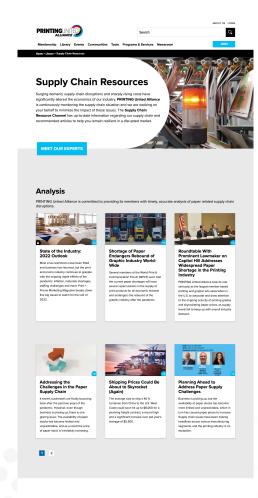
- Capitalizing on supplier diversification. This has also been very effective:
 "More than anything we are glad we kept multiple suppliers. We are using all of them to get what we need." But options are limited because many suppliers are not accepting new customers.
- Expanded internal communications. Meeting weekly with purchasing, estimating, scheduling, production, sales, and customer service to discuss material availability and pricing, substitution options, how the supply chain crisis is affecting customers, and how to minimize those effects. One company president is also "educating my staff that this is a brave new world and the inclination to think the problems at hand are static and temporary are both mistakes."



Actions NAPCO Research Panel Members are Taking (3 of 3)

• **Networking.** A few in our research group are partnering with members of their trade associations, peer groups, and other local printers to share supply chain intelligence, storage space, and even materials and supplies.





PRINTING United Alliance Supply Chain Resource page

printing.org/library/supply-chain-resources

- Ongoing research into market conditions
- Insight into how printers are responding to ongoing challenges
- Expert insights



Inkjet Research



BMI – NAPCO RESEARCH BOOK PRINTING INKJET STUDY

- Identify how book printers are researching, adopting, and deploying inkjet equipment
- Define key inkjet investment drivers and barriers
- Gauge book publishers' awareness and use of automation software and equipment for digital book finishing
- Define key finishing equipment investment drivers (new to 2021 study)
- Understand how book printers are reacting to the latest paper supply chain disruptions (new to 2021 study)
- Survey fielded in Q3 2021
- 30 book printer responses



The Role of Inkjet
Printing and Automation
in Powering Industry 4.0
in Book Publishing

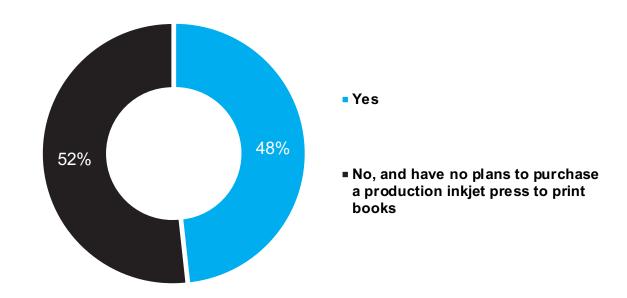






Nearly Half of Book Printers Using Production Inkjet Presses to Print Books in Their Organization....

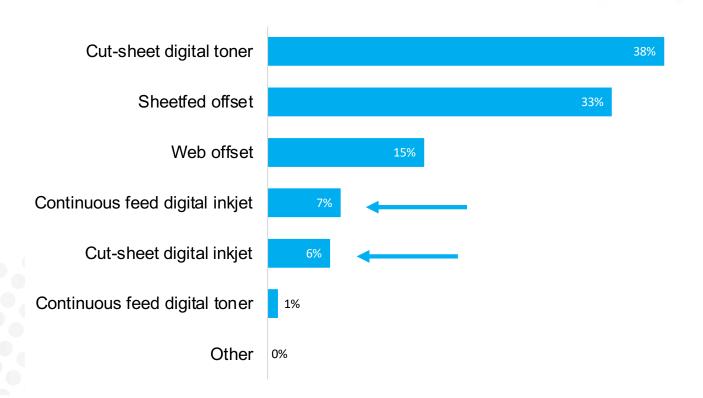
Q. Do you print books on PRODUCTION INKJET presses (not wide-format printing equipment)?





...But, only 13% of work is currently run on digital inkjet

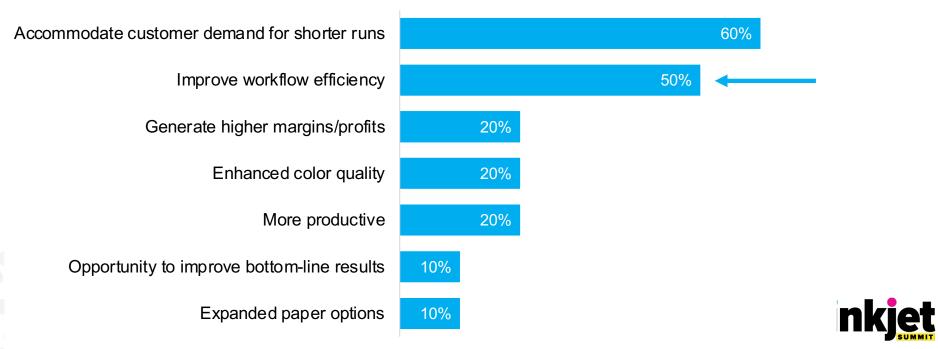
Q. Of the books you print TODAY, what percentage are produced via the following printing methods?





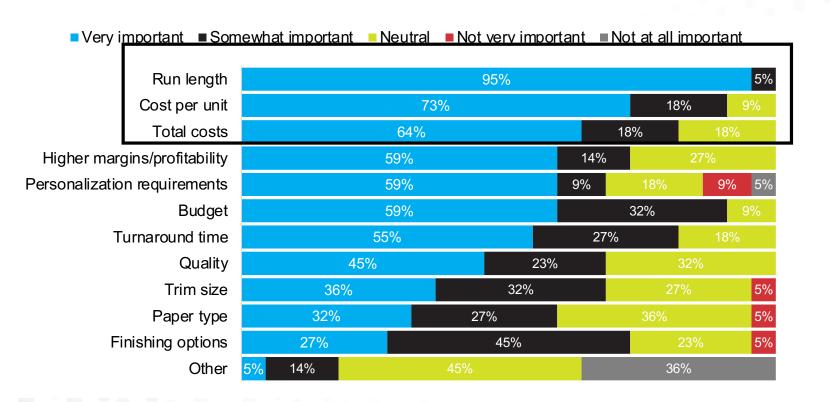
Half of Production Inkjet Owners are Looking for Workflow Efficiency

Q. What are the top three reasons you purchased or are considering purchasing a production inkjet press for book printing?



Run Length & Costs Key Drivers for Where a Job is Run

Q. What are the key decision factors in deciding between printing a book on an offset verses digital press?





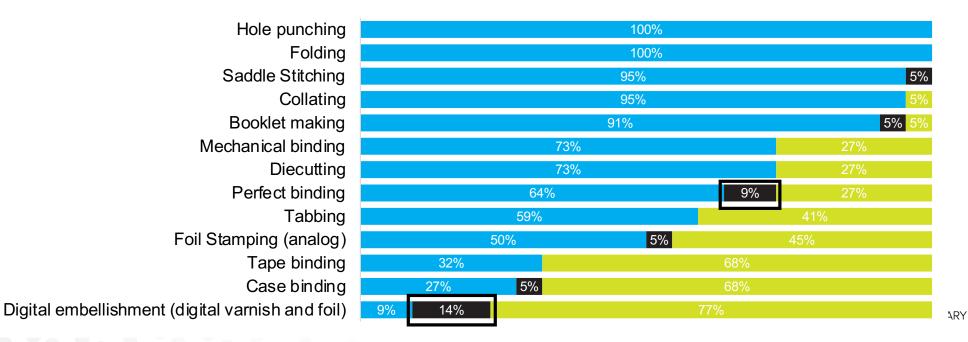
Finishing



Digital Embellishment & Perfect Binding top Finishing Investment Areas

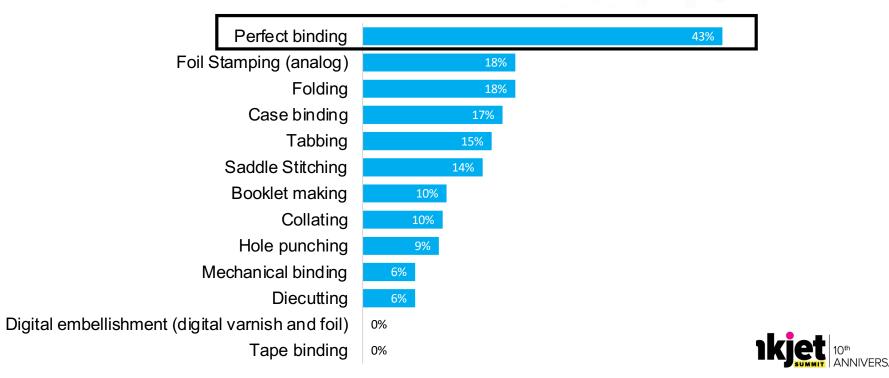
Q. Does your organization currently offer, or plan to offer the following book finishing processes in the next 12-18 months?





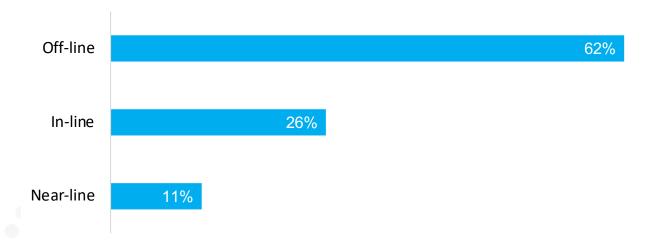
4 out of 10 Book Printers Plan to Upgrade Perfect Binding in the next 12-18 Months

Q. Do you plan on upgrading any of your current book finishing equipment in the next 12-18 months?



Most Finishing is Still Offline, but More than a Quarter is Now Inline

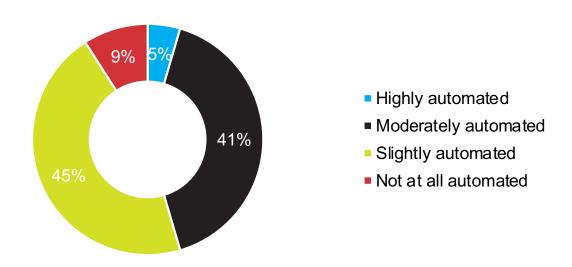
Q. What percentage of your digital book printing is finished in the following ways?





Opportunity for Increased Automation to offset Labor Challenges and Increase Productivity

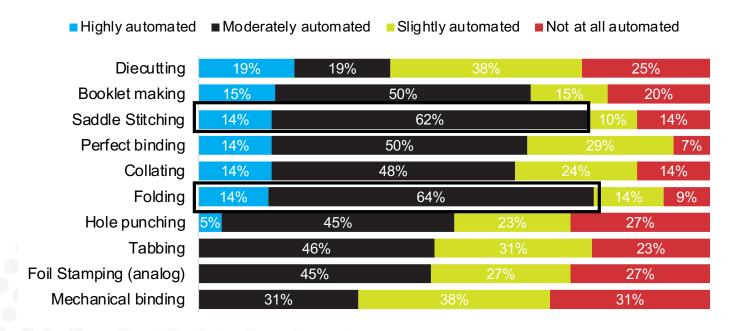
Q. Please describe the level of automation of your end-to-end book manufacturing workflow automation process?





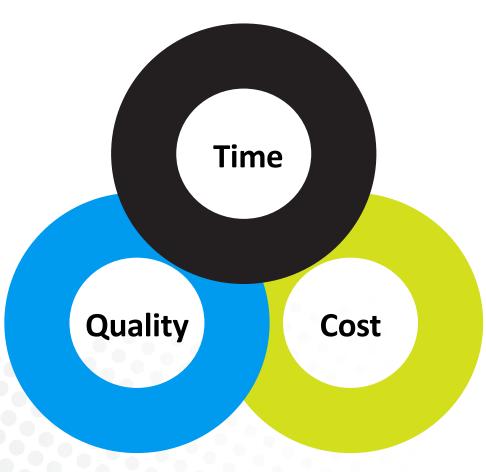
Saddle Stitching & Folding Most Automated

Q. Please describe the level of automation of each of the following book finishing processes





The INKJET ADVANTAGE FOR PUBLISHERS



- Reduces publisher's risk
- Eliminate warehousing and return costs
- Production flexibility/advantages
 - Electronic collation
 - Just-in-time manufacturing
 - Workflow automation
- Reduce cycle time
- More affordable color
- Personalization
- Shifts the business model to sell, then print
- Improves profitability

Conclusions

- Books printed on digital presses for some time, but innovations in inkjet printing are:
 - Moving more work from offset to digital
 - Improving productivity
 - o Offering new opportunities for products and services
- Ultra-high-speed inkjet presses redefining the economics of on-demand book printing
- Presses can print sheetfed quality on off-the-shelf offset paper, without any special coatings or pretreatments.
- Large-format sheet sizes and inline finishing solutions allowing for "white paper in, finished product out" capabilities.
- Book printers implementing inkjet technology to better serve customers with improved productivity, automation, and profitability.





Join the NAPCO Print Industry
Research Panel and gain exclusive access
to survey research, trend analysis, and reports.

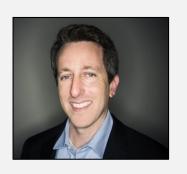
Participation requires completing a 3-5 minute web-based survey approximately once a month.

Follow the link below to join our business panel:

research.net/r/PrintPanel

Or email: research@napco.com

Thank You!



Nathan Safran Vice President, Research NAPCO Media



nsafran@napco.com



linkedin.com/in/nathansafran

